

# MYTH

VERSUS

# REALITY

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## WHAT'S REAL IN REAL-TIME PRESCRIPTION BENEFIT

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### MYTH



### REALITY

You only need one RTPB vendor.

All RTPB vendors have connections to different PBMs, making it necessary to turn on multiple vendors to avoid gaps in patient coverage data.

You need the same prior authorization vendor as your RTPB vendor.

There are many vendors who offer both RTPB and ePA, but some vendors specialize in RTPB. This is often preferred since these vendors do not benefit from ePA transactions and prioritize provider/patient experience over volumes.

"All-payer" RTPB tools work well.

"All-payer" solutions often aggregate or estimate patient costs, or use historic formulary/benefit data to display a medication price. This creates a poor experience when patients must pay a different amount at the pharmacy.

Price transparency tools require extensive training and additional clicks.

RTPB should be a fully-embedded EHR plug-in. Providers do not need to leave their prescribing workflow to see coverage and cost information, and can easily change pending medications with no additional clicks.

Price transparency is not patient-specific.

Some RTPB vendors have direct connections to PBM networks and can bring patient-specific coverage and cost information to the point-of-care in real-time.